



99-836

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: James H. Drew et al. Customer No.: 32127
Serial No.: 09/593,118 Group Art Unit: 3623
Filed: 6/13/00 Examiner: R. Boyce

For: A METHOD FOR EVALUATING CUSTOMER VALUE TO GUIDE
LOYALTY AND RETENTION PROGRAMS

Assistant Commissioner for Patents Washington, D.C. 20231

ASSOCIATE POWER OF ATTORNEY (37 C.F.R. 1.34)

Please recognize as Associate Attorney in this case:

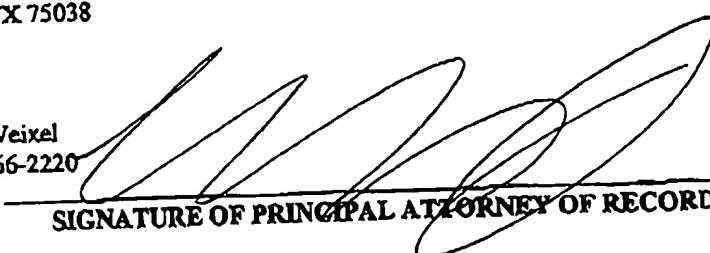
Name of attorney James K. Weixel
Address Verizon Corporate Services Group Inc.
600 Hidden Ridge, HQE03H01
Irving, TX 75038
Reg. No. 44,399
Tel. No. (781) 466-2220

Until further notice, please direct all correspondence to:

Name of attorney Leonard Charles Suchyta
c/o Christian Andersen
Address Verizon Corporate Services Group Inc.
Mailcode HQE03H01
600 Hidden Ridge Dr.
Irving, TX 75038
Reg. No. 25,707

and calls to:

Name of attorney James Weixel
Tel. No. (781) 466-2220


SIGNATURE OF PRINCIPAL ATTORNEY OF RECORD

Reg. No. 25,707

Name Leonard Charles Suchyta

Tel. No. (212) 395-0079

Address: Verizon Corporate Services Group Inc.
Mailcode HQE03H01
600 Hidden Ridge Dr.
Irving, TX 75038

Date

7/11/03

RECEIVED
SEP 15 2003
GROUP 3600